



Product Availability

Rookie Developer product availability is dependant on the product. We will notify you if a product is not in stock and the timeframe that the product is expected to be available.

All events, seminars and mentoring programs are serviced based and all details of the dates are available on our website and will be emailed to you upon receipt of your payment.

Pricing

All prices are listed in Australian Dollars and include GST. Rookie Developer reserves the right to change prices without notice.

Cost of Shipping

In some cases the cost of the shipping is included in the price. If shipping is to be add you will be notified of the shipping costs prior to payment.

Payment

Credit Card: we accept Visa and Mastercard credit cards only.

Other: we also accept Direct Deposit, Australia Post Money Orders, Bank Cheque and Personal Cheque however when paying by these methods goods can only be dispatched when deposits/cheques/money orders have cleared to Rookie Developer. Attendance at seminars and events and mentoring will not be accessible until payment is cleared.

Currency

We trade in Australian Dollars only.

International Orders:

Rookie Developer delivers Worldwide.



Further Identification

We reserve the right to request further identification if required and to cancel orders when further identification is requested, but not received or found to be unsatisfactory.

Return and Exchange Policy

Rookie Developer understands that Internet shopping is different from being able to pick-up and hold items the way you do in a conventional store.

Our refund policy is at minimum in line with Consumer Affairs Victoria. This refund policy is:

You are entitled to choose a refund OR repair OR exchange OR credit if the products you've bought are:

- Faulty
- Significantly different to those shown or described to you
- Not doing what they are supposed to do

When you buy, you should choose carefully, you don't automatically get a refund for simply changing your mind unless this was a condition of the sale or part of the seller's advertised policy

Rookie Developer does at times offer a 100% money back guarantee. Please look out for these offers within the details of the product offerings.

Refusal to supply services or products

Rookie Developer reserves the right to refuse or discontinue supply or services of any products without notice to persons who are deemed to engage in conduct or activities that Rookie Developer believes violates any of the afore mentioned terms and conditions.



Rookie Developer Privacy Policy & Security

Rookie Developer is committed to keeping your personal data confidential and secure. We do not sell, rent or loan your personal information to others. However, we do use your personal data to process your order and to provide you with a more personalised service.

Rookie Developer uses secure servers to protect your personal information, including your name, address, and credit card information. Rookie Developer uses Secure Sockets Layer based transactions It supports industry-standard 128-bit SSL encryption. When you enter your credit card number into the order form, it is transmitted across the Internet in an encrypted (scrambled) form and not decoded until we receive it.

Shopping online is actually considered fairly low-risk. According to CNN, "The prevalent opinion. . . is that on-line credit card use is actually no riskier for consumers than traditional "low-tech" transactions. " You should feel as safe as you would using a credit card in a store or restaurant, if not more so.

Rookie Developer Service Statement

We promise to provide prompt, efficient, reliable and friendly service. We promise to provide the best products possible that fit the **Rookie Developer** criteria.

Contact Us

Please contact us with any queries that you have

Email enquiries@rookiedeveloper.com.au

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